



Hope Enterprises, Inc.

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[www.hopeability.org](http://www.hopeability.org)

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2401 Reach Road • Williamsport, PA 17701

March 13, 2020

Dear Hope Enterprises Parents/Families/Guardians/Visitors,

Hope Enterprises, Inc. is taking the threat of the Coronavirus (COVID-19) seriously and **although there are no confirmed cases within our organization**, will be taking additional precautions to protect the individuals we serve and Hope staff. In this effort we have developed a plan that is consistent with the Center for Disease Control (CDC) and the Pennsylvania Department of Health.

The following steps have, and will continue to be, taken:

- Ongoing education and training for individuals and staff regarding virus signs and symptoms
- Ongoing education and training on how to reduce the risk (sanitizing/hand washing/social distancing)
- Precautionary measures will be implemented as needed (i.e. day service trip restriction, awareness of large gatherings, etc.)
- Internal discussions will continue with Hope's contracted Registered Nurse on appropriate measures
- Revised visitor restrictions and sanitation measures have been implemented at all Hope facilities/residents

At this time Hope's executive team is working to warrant all possible supports are in place to ensure our staff and clients remain healthy and safe. We thank you for your ongoing support and trust as we all work through this emergency situation. Please refer to the included ODP memo and for additional resources visit us at [www.hopeability.org](http://www.hopeability.org).

All the best,

Robert Labatch  
President/CEO  
Hope Enterprises, Inc.